



Voice Intelligence That Recognizes Key Caller Demographics In Seconds.

VoxEQ is a voice intelligence solution that protects consumers and elevates customer conversations by unlocking the unique bio-signals within the human voice.

VoxEQ helps contact centers better detect fraudulent activity, route calls more effectively, and elevate customer conversations from the first hello. VoxEQ is the only voice intelligence solution on the market that goes beyond basic intent and sentiment analysis to uncover demographics like age, birth sex or height to authenticate callers and enrich segmentation.

VoxEQ Solution Suite:



Verify

Voice-Based Fraud
Detection & Caller
Verification



Persona

Voice-Based
Customer Demographics
& Segmentation



Prompt

Enrich Voice AI with
Demographics for
Conversational AI



Verify

Voice-Based Fraud
Detection & Caller Verification

Authenticate every caller, detect every threat.

VoxEQ Verify authenticates callers in seconds and stops fraud through the analysis of bio-signals found in the human voice. By giving institutions more context on who's calling, Verify helps infosec, risk & compliance teams flag voice-profile mismatch before risky transactions occur.

- ✓ **Combat The Rise in Fraud**
Catch account takeover attacks (ATO) in the first few seconds of a call, reducing fraud loss and boosting detection rates before high-risk actions occur.
- ✓ **Faster Authentication**
Reduce time agents spend verifying accounts manually, enabling them to focus on addressing and resolving issues.
- ✓ **Screen Suspicious Callers**
Spot repeat imposters and synthetic voices while allowing trusted synthetic use cases like voicemail systems and virtual agents.
- ✓ **Drive Customer Trust**
Eliminate frustrating hold times that delay account actions, strengthening customer trust and loyalty.
- ✓ **Take Control Over False Positives**
Dynamically set your preferred false positive rate—balancing security and customer experience.

Ethical AI & Privacy Commitment



No Biometric Monetization

No collection, selling, or sharing of biometric data.



Bias Mitigation

AI trained for fairness.



Security without Storage

Zero storage of customer PII or voiceprints.



Regulatory Compliance

Provides risk scores, not raw biometric data.

VoxEQ
www.voxeq.ai

Why VoxEQ?

Patented AI technology – Industry-leading capabilities.
Fast, scalable API – Pre-integration into industry leading CCaaS.
No Pre-Enrollment – Authenticate without caller opt-in.
Language Agnostic – Works globally in any language on day 1.

Industries We Serve

Financial Services
Federal Agencies
Retail & E-commerce
Travel & Hospitality
Healthcare
Enterprise