VoxEQ®

Voice Intelligence That Recognizes Key Caller Demographics In Seconds.

VoxEQ is a voice intelligence solution that protects consumers and elevates customer conversations by unlocking the unique bio-signals within the human voice.

VoxEQ helps contact centers better detect fraudulent activity, route calls more effectively, and elevate customer conversations from the first hello. VoxEQ is the only voice intelligence solution on the market that goes beyond basic intent and sentiment analysis to uncover demographics like age, birth sex or height to authenticate callers and enrich segmentation.

VoxEQ Solution Suite:

Verify

Voice-Based Fraud Detection & Caller Verification

Persona

Voice-Based Customer Demographics & Segmentation

Prompt

Enrich Voice AI with Demographics for Conversational AI

Prompt

Enrich Voice AI with Demographics for Conversational AI

Make Conversational AI Smarter, Faster, and More Human From the First "Hello."

Within seconds, Prompt equips AI agents with actionable insights—enabling smarter, more personalized conversations that adapt dynamically to the caller's demographic profile.

✓ **Dynamic Scripting**
Dynamically adjust scripted responses based on demographics, making interactions feel more natural and relevant to each caller.

✓ **Tailor Communication Styles**
Tailor tone, speed, and phrasing based on expected communication styles to better engage different types of callers.

✓ **Personalize Offers**
Surface personalized offers during the call based on caller preferences and behavior to drive higher conversions. nascetur praesent viverra ornare.

✓ **Improve Customer Satisfaction**
Create smarter, more personalized conversations that lead to satisfied, returning customers.

Ethical AI & Privacy Commitment

No Biometric Monetization
No collection, selling, or sharing of biometric data.

Bias Mitigation
AI trained for fairness.

Privacy-first
No personal identifiers attached to voiceprints.

Regulatory Compliance
Provides risk scores, not raw biometric data.

VoxEQ

www.voxeq.ai

Why VoxEQ?

Patented AI technology – Industry-leading capabilities.

Fast, scalable API – Pre-integration into industry leading CCaaS.

No Pre-Enrollment – Authenticate without caller opt-in.

Language Agnostic – Works globally in any language on day 1.

Industries We Serve

Financial Services
Federal Agencies
Retail & E-commerce
Travel & Hospitality
Healthcare
Enterprise